

## London Heathrow flight connections

### Terminal 5 to Terminal 5 - Arriving on a UK domestic flight

Minimum connection time: Approx. 60 minutes



#### Welcome to Heathrow

On leaving the aircraft, follow this purple sign for Flight Connections.

If you are arriving into Terminal 5B or 5C, please check the flight information screens to ensure you go to the correct departure terminal. You may be able to clear Security and connect within the same terminal.



#### Boarding pass

Collect any boarding passes you need from our customer service desk, then follow the appropriate signs – either International or Domestic – for your flight. Staff will be happy to help with any queries you may have in the connections area.



#### Biometric capture

(only if connecting to a UK Domestic flight)

Security staff will take your facial biometric picture.

#### Lounges

The Galleries Club Lounges (Terminal 5A North/South and Terminal 5B) are available to:

- Customers travelling in First, Club World or Club Europe
- Executive Club Gold and Silver Members (plus one guest)
- oneworld® Emerald and Sapphire members (plus one guest)



The Galleries First Lounge (Terminal 5A South) is available to:

- Customers travelling in First
- Executive Club Gold Members (plus one guest)
- oneworld Emerald members (plus one guest)

The Concorde Room (Terminal 5A South) offers exclusive access to First customers and Concorde Room cardholders.



#### Departures

Gate information at London Heathrow airport becomes available shortly before the flight opens. Please check the information screens at regular intervals and consider the time it takes to reach the gate. Download the free British Airways app to receive live updates and gate notifications on your mobile.



#### Need help?

The British Airways Customer Service desks are located in Flight Connections before Security.