

London Heathrow flight connections

Terminal 5 to Terminal 3

Minimum connection time: Approx. 90 minutes



Welcome to Heathrow

On leaving the aircraft, follow this purple sign for Flight Connections.



Connections bus

Free dedicated Flight Connections buses will transfer you between terminals.

Security screening

Normal rules for liquids in hand baggage apply. You may carry duty-free liquids provided they remain sealed with the receipt inside their Security Tamper Evident Bag.



Fast Track Security is available to:

- Customers travelling in First, Club World or Club Europe
- Executive Club Gold and Silver Members (plus one guest)
- oneworld® Sapphire and Emerald members

If you're a non-UK resident and have goods to declare to HM Customs, please use the Customs telephone before Security control.



Boarding pass

If you need to pick up a boarding pass go to the British Airways desk to collect it.

Lounges

The Galleries Club Lounge (Zone F) is available to:

- Customers travelling in Club World or Club Europe
- Executive Club Gold and Silver Members plus one guest
- oneworld Emerald and Sapphire members plus one guest



The Galleries First Lounge (Zone F) is available to:

- Customers travelling in First
 - Executive Club Gold Members (plus one guest)
 - oneworld Emerald members (plus one guest)
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Departure

Gate information at Heathrow airport becomes available shortly before the flight opens. Please check the information screens at regular intervals and find out how long it will take you to get to the gate.

You need to **be at the gate no later than 20 minutes before the flight departs**. If we have your contact details, we will try to contact you when it is about to close but we can't delay the aircraft's departure to wait for late passengers.



Pre-boarding is available to:

- Families with infants (under 2 years)
- Customers requiring disability or mobility assistance

Priority Boarding is available to:

- Customers travelling in First, Club World or Club Europe
- Executive Club Gold, Silver and Bronze Members
- oneworld Emerald, Sapphire and Ruby members

Make sure you're at the boarding gate early enough to be able to board before other passengers.



Need help?

The Customer Service desks are located above the level where the transfer bus drops you off, just before you enter the main International Departures Lounge.